

Please note we are unable to help with the following issues

- Blood tests for children under 12
- X-rays
- Hearing aid batteries
- Dental care
- Ear syringing
- Mole checks

We do not hold your medical records, please see your GP for:

- Repeat prescriptions for ongoing conditions being treated by your own GP
- Medical Certificates
- Treatment for worsening of pre-existing conditions, unless it is an emergency
- Routine immunisations
- Hospital referrals

Overseas patients

Overseas patients **must** bring valid photo identification when visiting the centre.

There may be a charge for some treatments

Norwich Practice's Health and Walk-in Centre, is based in Rouen House, Rouen Road, Norwich, NR1 1RB. The centre is at the city end of Rouen Road on the other side of the road to the Archant/Eastern Daily Press building.

Easy access

The walk-in centre has plenty of nearby parking and on-road spaces for blue badge holders. It is only 10 minutes' walk from main city centre bus stops.

There is full disabled access and a hearing loop at reception.

Remember the Walk-In Centre is one of a number of services available you could also:

- Look after yourself and seek advice from a pharmacist
- Call **111** for medical help and advice

The Health Centre and the Walk-in Centre are operated by Norwich Practices Ltd

Norwich Practice's Health and Walk-in Centre
Rouen House
Rouen Road
Norwich
NR1 1RB

Tel: 01603 677500

www.norwichwalkincentre.co.uk

If you or someone in your family needs medical assistance and you are unable to see your own GP, the NHS Walk-in Centre in Rouen Road, Norwich is here to help.

Our highly trained and experienced clinical staff are able to deal with a wide range of medical problems and health concerns.

**STAY WELL
THIS WINTER**

Open every day 7.00am - 9.00pm



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NHS

There is no need to make an appointment for the walk-in service, waiting times are usually less than 45 minutes (although they may be longer at very busy times).



To access most of our services you can walk in at any time we are open.

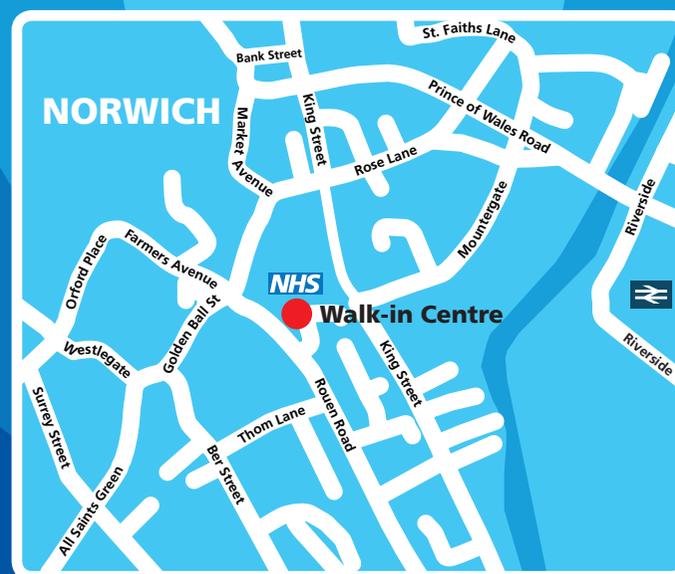
Patients are booked onto the walk in list when they arrive, however, young children or the very ill may need to be given priority in an emergency.

We aim to see all patients within 45 minutes of arrival but please be aware, this is not always possible at busy times.

Patients referred by the 111 service may be given an appointment. Please arrive before your appointment time.

The Norwich Walk-in Centre is run for the NHS by local GP Practices to ensure everyone has access to medical help when they need it. Whether it's for you, or your child, perhaps an elderly relative or a friend who is visiting the area, we are here to help with a wide range of medical problems including...

- Blood pressure checks
- Coughs and colds
- Information on staying healthy
- Minor cuts and wounds
- Muscle and joint injuries, strains and sprains
- Skin complaints and rashes
- Stomach ache, indigestion, constipation
- Treatment of minor infections
- Women's health problems
- Emergency "Morning After" contraception
- Free pregnancy tests
- Smoking cessation advice



For Sexual Health related issues including STD tests, please contact i-Cash Norfolk on 0300 300 3030 to book an appointment.

We can provide free male and female condoms, if you have valid c-card

Blood Tests

Please bring the blood test form from your GP or consultant so we know which test you need.

Blood tests are taken Monday to Friday from 8.00am - 12.30pm

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